



**Kalaingar Karunanidhi Government Arts College for Women (Autonomous)**  
(Nationally Re-accredited with B<sup>++</sup> Grade by NAAC 3<sup>rd</sup> Cycle)  
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## **FEEDBACK SYSTEM - ACTION TAKEN REPORT**

**2020-2021**

For improving the quality of curriculum, feedbacks were collected from the following stakeholders.

- Students
- Parents

The collected feedbacks were analyzed and appropriate actions were taken.

### **1. Students' Feedback:**

From the analysis of students' feedback, the following observations were made:

- 4% of respondents believe that our present syllabus is creating social awareness.
- 81% of the students find chalk and board activities commendable in classroom teaching.
- 40% of the students believe that the library material and other facilities for the course are more than adequate.
- 55% of the students agree that the college provides all necessary things in student cooperative stores, considering it enough.

### **Action Taken:**

- Added social awareness topics to the syllabus.
- Continued traditional teaching methods and explored new ones.
- Improved library resources and facilities.
- Updated student cooperative stores with necessary items.

### **2. Parents' Feedback:**

From the Parents' Feedback analysis, the following were observed:

- 29% of parents agree to contribute to college development.
- 32% of parents strongly agree that the college handles student grievances properly.
- 56% of parents are neutral about the usefulness of the education provided by the college.
- 28% of parents strongly agree that the Placement and Career Guidance cell provides placement opportunities.

**Action Taken:**

- Invited parents to contribute to college development.
- Ensured effective handling of student grievances.
- Worked on making college education more practical and beneficial.
- Improved placement opportunities through the Placement and Career Guidance cell.

**ACTION TAKEN REPORT ON FEEDBACK ANALYSIS****2020-2021**

<b>SL.NO</b>	<b>STAKEHOLDER</b>	<b>SUGGESTIONS</b>	<b>ACTION TAKEN</b>
1.	STUDENTS	Students expressed their difficulty in using Virtual Classrooms for attending online classes and examinations.	Availability of Learning materials was made possible by sharing e-content through Whatsapp.
2.	PARENTS	Parents requested Canteen facilities be made available after pandemic lockdown.	Canteen was re-opened and made available to students.
3.	ALUMNI	Alumni requested Alumni meetings to be organized online after pandemic.	Online Alumni meetings were organized by the institution and Computer Science Department. Alumni registration was also made online through Google Forms.